



Justin Hicks <scjhicks@gmail.com>

Notification for Joint Account Holders at GHCommunities.net

1 message

Grand Harbor Communities <GHC@wildapricot.org>
Reply-To: GHC Admin <support@ghcommunities.net>
To: Justin Hicks <scjhicks@gmail.com>

Thu, Jan 23, 2020 at 5:20 AM

Notification for Joint Account Holders
on the Grand Harbor Community Website

To all members with joint website accounts,

(Join accounts are those being shared by multiple people, such as a John & Jane Doe using a single email address)

This email concerns your account at the upcoming ghcommunities.net, which has both your and your partner's name on a single account and logs in with a single email.

Your account on the upcoming site was imported from the old one and has the following information:

Name: (Contact_First_Name) (Contact_Last_Name)

Username: (Contact_Email)

You are welcome to continue to use a joint account, but we want to make you are aware of potential issues with joint accounts and ensure that, whether you continue to use one or not, you are informed and have the account type you want.

The main issues with joint accounts are:

- Participation in discussions or uploads will be attributed to BOTH of you, which may cause confusion among viewers
- Group membership (PMGA, PLGA, Euchre) is also by name and will show BOTH of you as enrolled in a given group (John & Jane Doe in PMGA, etc.)
- Potential password confusion between account users
- Members attempting to contact just one of you (by cell phone, for example), won't know who to call

It seems that the benefit of having a joint account for most users is the use of a single email address (and some households only use one).

If these issues are acceptable and you wish to continue using a joint account, you do not have to do anything. You will receive instructions on setting up and using your account when the site goes live. You can also request separate accounts at any point in the future.

If you would like to have separate accounts set up now, email a request to support@ghcommunities.net with the following information:

-Preferred Primary account email address (e.g., janedoe@gmail.com)

-Preferred Primary account name (e.g., Jane Doe)

-Preferred Secondary account email address (e.g., johndoe@gmail.com)

-Preferred Primary account name (e.g., John Doe)

If you would like to have separate accounts and do not have a second email address, we recommend setting up a GMail account. You can find

This message was sent to you by Grand Harbor Community Site Support

Please email support@ghcommunities.net with any questions or comment.

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