

New Grand Harbor POA Website Announcement

OVERVIEW

The Grand Harbor Communities POA/HOA are pleased to announce the development of our new community website, which will serve as the new home for GH community activities, communication, and important POA/HOA updates. There will also be some updates on the backend that make site administration easier, including an email address dedicated to website help & feedback (support@ghcommunities.net).

The impetus for this transition arises from growing issues with the old site as well as a desire for a newer, more modern platform. The new site will feature much of the original functionality, including member to member communications, with expanded features for clubs, activities, and mobile access.

The web address will not change - the new site will simply replace the old one at ghcommunities.net at 3AM, January 26th 2020. You will not need to change your bookmarks or how you access the current site, however you will need to activate your accounts on the new site. Instructions will be provided in upcoming emails (detailed below)

If you have any questions or concerns in the meantime, please email support@ghcommunities.net, the new email point of contact for all website related questions and issues. Emails sent to this address will be forwarded to appropriate GHC Board members for response.

Full instructions, as well as an overview of the new site will be sent in multiple emails this week. As well, this information will be present on the new AND old sites.

Please expect the following emails:

- Overview of the site's features, account setup, and support resources
- Instructions for accessing the new site & request for content
- Account setup emails (sent to each member individually)
- Mobile access & app instructions

Lastly, I'd like to thank Maryellen Valaitis, John Bartoli, and Laura Jennings for their extensive work in bringing this site to fruition. Developing a website is no small project and their efforts represent the best of our community.

We look forward to deploying the new site and hope it is a useful asset for the whole community.

-The Grand Harbor Communities POA Board

New Site Q&A

Q: Will content on the old site be saved?

A: Some content from the old site will be available on the new site, but please copy any files/images and print any pages that are relevant to you. Not everything will be saved - user posts, events, and announcements, in particular, will not be saved.

Q: Will I need to update my bookmarks?

A: No, the web address will still be GHCommunities.net . The new site will replace the old one (permanently) on Friday, January 24. Your bookmarks/favorites will point you to the new site automatically.

Q: How will I access the new site?

A: User accounts have been made for everyone with an account on the old site. Your account is the email registered on the old site. An email will be sent once the site is live that provides a direct link to set up your account. Full instructions will also be provided in future emails, as well as on the site itself.

Q: Will the new site have mobile/app support?

A: Yes! The new site will have an attendant mobile app for Apple and Android devices and is mobile-friendly (though not guaranteed on all devices). Instructions for accessing the site will be provided once the site goes live.

This message was sent to you by Grand Harbor Communities

If you have any questions or comments, please email support@ghcommunities.net